Deleting your cookies and cache



Clearing the browser cookies and cache ensures that our website runs efficiently. If you do not have administrative rights to update your internet data, please contact your IT Department. Please follow the instructions below for you specific browser.



Step 1: Select your tools menu on the top of the browser

* Note: Some IE versions have more than one tools menu.

Attp://www.astm.org/	の - 🗟 C	.× 命☆ @
File Edit View Favorites Tools	nce Site 📕 Compass 🌒 Sidedoor 🗿 Intranet 🛞 Subscriptions 🌢	Oracle Prod
ASTM INTERNATIONAL	All ~ Search to	pic, title, author, A53 Q SIGN IN
PRODUCTS & SERVICES GET INVOLVED	I ABOUT I NEWS	Languages Contact Cart
Helping Our Wo Work Better SEARCH All V Search topic, title, author, A53	orld	BROWSE Standards ~ Publications ~
ABOUT ASTM INTERNATIONAL Overview and Key Facts Over 12,000 ASTM standards operate globally. Defined and set by us, they improve the lives of millions every day. Combined with our innovative business engines, they explanate our formance and	Global Currently, 12,575 ASTM standards are applied	10

Step 2: Under the tools menu, select Internet Options



Step 3: In the general tab, click delete.

Internet Options	8 23
General Security Privacy Content Connections Programs	Advanced
Home page	
To create home page tabs, type each address on its	own line.
http://astp.astm.org/OA_HTML/RF.jsp?function_i	id=31 🔺
	Ŧ
Use current Use default Use r	new tab
Startup	
Start with tabs from the last session	
 Start with home page 	
Tabs	
Change how webpages are displayed in tabs.	abs
Browsing history	
Delete temporary files, history, cookies, saved passwords, an form information.	nd web
Delete browsing history on exit	
Delete Set	ttings
Appearance	
Colors Languages Fonts Acce	essibility
OK Cancel	Apply

Step 4: Select Temporary Internet files and website files and cookies and website data. Click Delete.



Once the information is deleted you will receive the following message.

Internet Explorer has finished deleting the selected browsing history.

Mozilla Firefox



Step 1: Select the menu button on the top right



Step 2: Select History



Step 3: Select Clear Recent History



Step 4: Select Cookies and Cache

Clear Recent History	X
Time range to clear: Last Hour	
Details	
Browsing & Download History	
Form & Search History	
Cookies	
🔽 Cache	
Active Logins	
Offline Website Data	
Site Preferences	
	Clear Now Cancel

Step 5: Determine your time range. To delete all the information select Everything. Click Clear Now. *Note: Firefox does not provide confirmation

Clear Recent History	X
Time range to clear: Today	
▶ D <u>e</u> tails	
Browsing & Download History	
Form & Search History	
Cookies	
🔽 Cache	
C Active Logins	
Offline Website Data	
Site Preferences	
	Clear Now

Google Chrome



Step 1: Select the menu button on the top right





Step 3: Select Clear Browsing Data at the top of the page.

← → C □	chrome:// history		☆ 〓
ASTM 🚯 Zende	esk 📕 Subscriptions	🕒 Compass 📕 Sidedoor 📕 Intranet 🌓 Reference Site 🗀 Support 🗂 ISS 🛅 Personal	D Other bookmarks
Chrome	History	Search history	
History Extensions	Clear browsing	data	
Settings	1300 PM	2015	
	12:00 PM	K The standards worldwide www.astin.og	
About	🗌 11:40 AM	🟭 http://windows.microsoft.com/en-us/windows/previous-versions-files-faq#1TC= windows.microsoft.com 🕞	
	🗌 11:40 AM	🟭 Demo: Restore an old version of a file windows.microsoft.com 🔄	
	🗌 11:40 AM	8 publisher how to go back to former version 10 - Google Search www.google.com 🖃	
	🗌 11:39 AM	8 Google www.google.com 🖃	
	🗌 11:25 AM	http://www1.astm.org/download/STP966-EB.14837.pdf www1.astm.org 💿	
	🗌 11:25 AM	http://www.astm.org/CustomerSvcSupport/CreateEbook.cgi?STP966-EB+STP+ebook+AST www.astm.org 🕞	
	🗌 11:25 AM	PDF link generator www.astm.org 👻	
	🗌 11:25 AM	🗅 401 Authorization Required www2.astm.org 📼	
	🗌 11:25 AM	http://www1.astm.org/download/STP966-EB.5035.pdf www1.astm.org 👻	
	🗌 11:25 AM	🛊 🗋 file://astmorg/dfsroot/Shared/Cust_Svcs_Shared/Reference%20Site/Reference%20Menu.htm astmorg 🕞	
	10:57 AM	https://astm.zendesk.com/agent/tickets/14339_astm.zendesk.com	
	□ 10:57 AM	https://astm.zendesk.com/agent/users/1121147919/requested tickets astm.zendesk.com	
	10:56 AM	ASTM International - Agent astm.zendesk.com	
	10:56 AM	https://astm.zendesk.com/agent/tickets/14347 astm.zendesk.com	
	🗌 10:38 AM	ASTM International - Standards Worldwide myastm.astm.org 👻	
	🗌 10:36 AM	STM International - Customer Service Portal myastm.astm.org 👻	
	🗌 10:36 AM	STM International - Customer Service Login myastm.astm.org 💿	

Clear browsing data	:
Obliterate the following items from: the beginning of time 💌	
Browsing history	
Download history	
Cookies and other site and plugin data	
Cached images and files	
Passwords	
Autofill form data	
Hosted app data	
Content licenses	
Learn more Clear browsing data Cancel	
Saved content settings and search engines will not be cleared and may reflect your browsing habits.	

Step 5: Determine your time range. To delete all the information select the beginning of time. Click clear browsing data. *Note: Chrome does not provide confirmation

Clear browsing data	×
Obliterate the following items from: the beginning of time	
Browsing history	
Download history	
Cookies and other site and plugin data	
Cached images and files	
Passwords	
Autofill form data	
Hosted app data	
Content licenses	
Learn more Clear browsing data	
Saved content settings and search engines will not be cleared and may reflect your browsing habits.	



Step 1: Select the menu button on the top right



Step 2: Select History



Step 3: Select Clear all history



Step 4: Select Cookies and saved website data and Cached data and files. Hit Clear

